



STATE OF IDAHO  
DEPARTMENT OF FINANCE  
700 W. STATE STREET, 2ND FLOOR  
P.O. BOX 83720  
BOISE, ID 83720-0031  
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## MORTGAGE BROKER/LENDER COMPLAINT FORM

IN FILLING OUT THIS FORM, PLEASE TYPE OR PRINT AS CAREFULLY  
AS POSSIBLE SO THE INFORMATION MAY BE EASILY READ AND UNDERSTOOD.

Prior to filing this complaint, we request that you contact the company or individual against whom you are complaining and attempt to resolve your dispute. If this proves unsuccessful, please complete this form and return to the Department of Finance. It is important that you enclose copies of documents relating to the transaction, such as loan applications, rate lock agreements, good faith estimates, HUD-1 statements, and canceled checks. Do not send original documents that you would like returned.

### Information About You

Name \_\_\_\_\_  
LAST FIRST MIDDLE

Address \_\_\_\_\_  
STREET OR P.O. BOX CITY STATE ZIP

Your telephone ( ) \_\_\_\_\_  
DAY EVENING

### Subject of Complaint

Your complaint is against \_\_\_\_\_  
(NAME OF MORTGAGE COMPANY AND NAME OF INDIVIDUAL)

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_ Telephone ( ) \_\_\_\_\_

Date you applied for loan \_\_\_\_\_ Loan closing date \_\_\_\_\_

How were you contacted? \_\_\_\_\_

Please identify the types and amounts of up-front fees you paid the mortgage broker/lender (e.g., appraisal, credit check, or title search).

| DATE | TYPE OF FEE | AMOUNT | PAYMENT METHOD |
|------|-------------|--------|----------------|
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|      |             |        |                |
|      |             |        |                |
|      |             |        |                |

This image shows a single page of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page, leaving small margins at the top and bottom. There are no vertical margin lines, text, or other markings on the page.

☐ **Yes** ☐ **No**

☐ **Yes**    ☐ **No**

**I understand that the Department of Finance cannot act as my private attorney, but rather acts on behalf of the public by enforcing laws governing mortgage trade practices when it is in the public interest to do so. I understand that the Department of Finance does not represent private citizens seeking the return of their money or other personal remedies. I am, however, filing this complaint to notify the Department of Finance of the activities of this company. I understand that the information contained in this complaint may be used to establish violations of Idaho law in both private and public enforcement actions.**

(Date)

